

October 14, 2011



focus

Designed for all staff and departments who use Accela.



Darren Koontz - Accela

Brenda Berens is back to lead the analysis sessions. Joining Brenda is Darren Koontz. Darren is no stranger to Nebraska. He has hunted in Nebraska many times and this is a return trip to Lincoln for him. Darren is on-site to assist in the development of the documentation in the same manner as Shauna Minor assisted Matt Hart. Remember, this documentation serves as a blueprint for permit record build process.

This week Brenda and Darren facilitated the following analysis sessions for:
Health – Food Establishments, Food Handlers, and Complaints permitting.
Public Works – NPDES (Erosion), Over-dimensional, and Individual Lots (NOI) permits.



L – R: John Ottoson, Shane Dostal of Engineering Services, Tan Pham of Watershed Management and Brenda and Darren of Accela

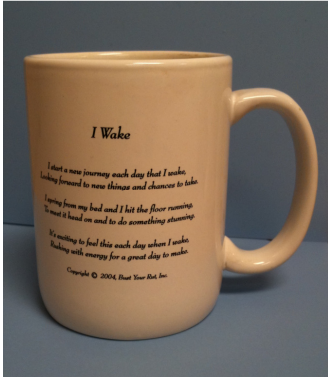
Next week Matt and Shauna will return to do analysis sessions for:
Planning – Change of zone, preliminary/final plats, annexations and change of zone amendments;
Building and Safety – Mechanical/plumbing, registration/occupancy, curb cut and demolition.



WEEKLY SME's Meetings

The key SME's (Subject Matter Experts) will begin meeting every Monday morning to bring project issues to the table and to work in a collaborative manner to resolve them. "Accela Focus" readers, please do not hesitate to bring your questions to the SME's anytime about any issue. Remember, the key SME's are Rita Cox (Building & Safety), Mark Kenne (Health), Missy Minner (Planning), Tan Pham (PW&U), and by special appointment Jeff McReynolds will represent any GIS questions.

Reminder - you can answer the question of the week from any prior week's newsletter too. Respond to the Question of the Week as many times as you would like (with a different answer) to increase your odds in the next drawing! Next week's prize is the "I Wake" coffee mug!



Congratulations to Jean Preister winner of this week's prize a "Hard Work Pays Off" thumb puzzle!



Jean Preister of Planning Dept.

BREAKTHROUGHS

A significant breakthrough was made during the Public Works and Utilities analysis session. A decision was made to eliminate a stand-alone water permit/service order system and to consolidate the functionality within Accela Automation. This decision also included the combining of the water/wastewater tap permits. Congratulations to Fran Mejer, Doug Luedtke, Tan Pham and Brenda Berens in putting the power of Accela Automation to Work!

And, another breakthrough -- Last week we reported a residual success story regarding water billing payments with credit cards. There has been an effort this week to set up the credit card payment kiosk for water bills and it became a reality this week. Our first water billing payment by credit card was made Thursday 10/13!

Please make sure those in your department who do not have e-mail, receive a printed copy of this newsletter.

QUESTION OF THE WEEK: What is the number one thing you want the system to do for you? E-Mail: jwalkenhorst@lincoln.ne.gov

JIM WALKENHORST
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